

# All Points Bulletin

GREATER PITTSBURGH POLICE  
FEDERAL CREDIT UNION  
1338 CHARTIERS AVENUE  
PITTSBURGH PA 15220

PHONE 412-922-4800      FAX 412-922-7556  
HOURS: M-F              8:00am — 4:00pm  
www.pittsburghpolicefcu.com  
email: creditunion@pittsburghpolicefcu.com



July 4th- Independence Day

September 5th—Labor Day

October 10th– Columbus Day

November 11th– Veterans Day

November 24th-25th– Thanksgiving

December 26th– Christmas observed

We are over the moon to tell our members of a new service that Greater Pittsburgh Police FCU will be offering.



Greater Pittsburgh Police FCU has partnered with other credit unions across the country to provide members better and more convenient access to their accounts and money. Proudly, we are a part of the Shared Branching network, a fast-growing national network of credit unions that allow members of other credit unions use their branches to conduct basic teller transactions. You can conduct several basic transactions at more than 5K Shared Branching locations nationwide.

What can you do at a Shared Branching location? Almost everything you normally do with a teller at GPPFCU, and there's no additional charge to you. You can make deposits, withdrawal money, cash checks, transfer funds, and make loan payments. When conducting a transaction at a Shared Branching location, provide the host credit union's staff your credit union name, member number, and a VALID photo ID. Accessing your GPPFCU accounts has never been more convenient. Find a Shared Branching location near your home, work or favorite vacation spot, using the Shared Branching website at [www.sharedbranching.org](http://www.sharedbranching.org).

## VISA® DEBIT CARDS

If your PIN number is currently not working, please call  
1-800-992-3808.

You will need to reset your PIN, it **CAN** be the **4 digits** that you currently were using. You will choose option **2** and reset the PIN. Once you have completed that step your card should be active to



**Attention Members:  
Credit Card Conversion will occur on  
8/22/2022**

**Important Dates to Remember:**

**08/08/2022– New Credit Card mailed.**

**08/22/2022– Old Credit Card becomes inactive.**

**08/22/2022– Activate new card starting at 6:45am, EDT, using the last four digits of the primary cardholder's SSN.**

**YOUR NEW CREDIT CARD WILL COME WITH THE FOLLOWING FEATURES:**

- **REAL-TIME PAYMENTS:** Visa payments will be updated within 15 minutes of receiving the payment at the credit union or through Home Banking.
- **24/7 CARDHOLDER SERVICE:** Call 1-800-240-0233 for balance inquiries, payment information, transaction history, statement requests or to dispute a charge.
- **ONLINE ACCESS FOR CREDIT CARDS THROUGH ECS:** Real-time credit card information, including transactions, pending activity, payment information, custom email alerts, and credit card e-statement registration option. **REFER TO FAQ'S ON NEXT PAGE**

**Thank you!**

Thank you for being patient while we upgrade some of our products and services we have to offer our membership.

Just to name a few:

1. The Debit and Credit Cards are getting a fresh new look.
2. Both Debit and Credit Cards we are issuing are contactless.
3. Debit card holders can use Apple Pay, Google Pay, Samsung Pay.
4. Card Valet for Debit Cards will allow you to turn your card off at certain times to eliminate fraud. Set controls on your card for spending limits or transaction types.
5. Shared Branching will allow our members to transact business with participating credit unions just like you would here with us.

**Did you Know?**

When you become a member of the credit union your **immediate family members are eligible**. Spouse, Child, Mother, Father, Sister, Brother, Grandmother and Grandfather can become members. Contact a Member Service Representative for more information.



## Frequently Asked Questions

### **Why am I receiving a new credit card?**

Greater Pittsburgh Police FCU is changing the credit card processor to better serve your credit card needs. This change requires that a new card be issued.

### **Will my interest rate change as part of this conversion and card issue?**

No. Your interest rate and other terms on your account will not be changing.

### **Will I have a new PIN number so I can access cash from my credit card?**

You will no longer receive a PIN in the mail, and your old PIN will not work with the new card. You can select your unique PIN by calling the number on the activation label and choosing the PIN option.

### **My existing card does not expire for quite a while; can I continue using my existing card until expiration?**

No. Your existing card will not work after **08/22/2022 at 6:45 a.m. EDT**. Instructions will come with your new card to ensure it is ready to use on or after **08/22/2022 after 6:45 a.m EDT**.

### **What is EMV?**

EMV stands for Europay, Mastercard® and Visa®. EMV chip technology is becoming the global standard for credit card and debit card payments. This smart chip technology features credit cards with embedded chips that will help increase security and reduce fraud. This standard has many names worldwide and may also be referred to as: "chip and signature."

### **Will all merchants be able to accept my EMV (chip) credit card?**

Yes. Your card will be accepted at all merchant locations.

### **My spouse and I both have Greater Pittsburgh Police FCU credit cards, and I only received one card.**

#### **Will my spouse receive a card?**

Yes. As a security feature, all cards being issued with this conversion will have a unique number and will arrive separately. However, you will continue to receive only one bill, regardless of the number of cards on the account.

### **What do I need to do if I have preauthorized or recurring payments that are tied to my existing Greater Pittsburgh Police FCU credit card?**

To ensure there is no interruption in recurring or preauthorized payments (such as monthly telephone, electricity, gas bills, insurance, clubs, etc.), contact the merchant immediately upon receiving your new card number and expiration date.

### **Will the due date for my credit card payment change?**

No. Your due date will stay the same.

### **Will I need to send my payment to a new location after the conversion?**

Yes. The new address will be included on the statement. If you pay this bill through online bill payment, you will need to update the mailing address to P.O. Box 2711, Omaha, NE 68103-2711 on or after 08/22/2022 to ensure that your payment reaches the processor by your due date.

### **I setup my monthly credit card payment as an automatic ACH transfer, payroll deduction or as a recurring transfer. Do I have to make any changes?**

To ensure there is no interruption in automated payments, contact the provider of this service (i.e., another bank or bill pay service) immediately upon receiving your new card to provide your new card number and payment address of P.O. Box 2711 Omaha, NE 68103-2711.

### **Will my previous card history transfer to my new card number so I have access to the information if needed?**

You will not be able to access statements/history online after **08/17/2022**, so we recommend you save the statements to your computer or print hard copies before this date. **EZ-CARD INFO WILL NO LONGER BE AVAILABLE.**

**GREATER PITTSBURGH POLICE FCU**  
**1<sup>st</sup> ANNUAL JESSICA YOUNG SCHOLARSHIP AWARD APPLICATION**

ALL APPLICATIONS MUST BE RECEIVED BY JULY 30TH, 2022

OUR SCHOLARSHIP WILL BE AWARDED BY THE COMMITTEE BY AUGUST 15<sup>TH</sup>, 2022

<hr/> <b>Member/Applicant Last Name</b>	<hr/> <b>First Name</b>	<hr/> <b>Middle</b>	
<hr/> <b>Date of Birth</b>	<hr/> <b>Social Security No.</b>	<hr/> <b>Acct No.</b>	<hr/> <b>Phone No.</b>
<hr/> <b>Address</b>	<hr/> <b>City</b>	<hr/> <b>State</b>	<hr/> <b>Zip</b>
<hr/> <b>High School or District</b>	<hr/> <b>Cumulative GPA High School or College</b>		

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**Name of Accredited Educational Institution you will be attending in the Fall 2022**

**TYPE OF INSTITUTION (Select One)**

Accredited two-year degree program       Accredited four-year institution (undergraduate program)

Accredited Trade or Technical school

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**ANTICIPATED OR ESTABLISHED MAJOR/COURSE OF STUDY**

**2022 GREATER PITTSBURGH POLICE FEDERAL CREDIT UNION GUIDELINES**

- ONE - \$2,000 SCHOLARSHIP WILL BE AVAILABLE.
- ALL APPLICANTS MUST BE MEMBERS IN **GOOD STANDING**.
- STUDENTS MUST HAVE BEEN ACCEPTED OR ENROLLED IN AN ACCREDITED UNDERGRADUATE OR GRADUATE PROGRAM AT A COLLEGE, UNIVERSITY OR EDUCATIONAL INSTITUTION (MINIMUM OF 12 CREDIT HOURS PER SEMESTER FOR UNDERGRADUATE AND MINIMUM OF 6 CREDIT HOURS PER SEMESTER FOR GRADUATE PROGRAMS) DURING THE FALL SEMESTER OF 2022 TO BE ELIGIBLE.
- PREVIOUS G.P.P.F.C.U. SCHOLARSHIP WINNERS ARE NOT ELIGIBLE.
- EMPLOYEES, BOARD MEMBERS, SUPERVISORY COMMITTEE MEMBERS AND SCHOLARSHIP COMMITTEE MEMBERS OF GPPFCU AND THEIR IMMEDIATE FAMILIES ARE NOT ELIGIBLE.

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**Signature**

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**Date**

**PLEASE ATTACH THE FOLLOWING TO YOUR PROPERLY COMPLETED APPLICATION:**

1. **Official Copy of your High School or College Transcripts**
2. **List and Description of Participation in Activities (School or Community)**
3. **Statement of your Personal Goals**
4. **Essay (500 Words or Less) on "Imagine that you are talking with a friend, explain to them the value of being a credit union member."**

**UPON COMPLETION, FORWARD ITEMS ABOVE TO:**  
**GREATER PITTSBURGH POLICE FEDERAL CREDIT UNION**  
**ATTN: SCHOLARSHIP COMMITTEE**  
**1338 CHARTIERS AVE PITTSBURGH, PA 15220**